### Idaho National Guard Human Resources Office Gowen Field

To check-out any of the below resources, please visit HRO in Bldg. 442, Office 1 (Learning & Development) or call 272-4226

- Catalog # Title/Description W/BOOK HRO0001 14 WOMEN - THEY'RE WOMEN. THEY'RE POWERFUL. HRO0002 ASSERTIVE COMMUNICATION SKILLS FOR PROFESSIONALS HRO0003 BETWEEN YOU AND ME - SOLVING CONFLICT HRO0004 CARE AND CANDOR - MAKING PERFORMANCE APPRAISALS WORK HRO0005 COMMUNICATION BREAKDOWN HRO0006 **CONFLICT RESOLUTION - A WIN/WIN APPROACH** HRO0007 COMMUNICATING NON-DEFENSIVELY HRO0008 COMMUNICATION SKILLS - WHAT EVERYONE NEEDS TO KNOW HRO0009 **CRUCIBLES OF COURAGE - BIOGRAPHY** HRO0010 DEALING WITH CONFLICT AND CONFRONTATION HRO0011 **DIVERSITY - THE REAL SCENE** HRO0012 DROP BY DROP HRO0013 ETHICS: THE L.O.G.I.C. OF RIGHT HRO0014 HARRASSMENT TRAINING FOR SUPERVISORS - LET'S FACE IT HRO0015 HARRASSMENT FOR MANAGERS - A NEW LOOK HRO0016 HE SAID SHE SAID - AN INTERACTIVE SEXUAL HARRASSMENT WORKSHOP HRO0017 HIRE FOR ATTITUDE
- HRO0018 HOW TO DEAL WITH DIFFICULT PEOPLE

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- HRO0019 HOW TO OVERCOME NEGATIVITY IN THE WORKPLACE
- HRO0020 INTERVIEWING A PAIN IN THE GUT
- HRO0021 IS IT BIAS? MAKING DIVERSITY WORK
- HRO0022 IT'S OKAY TO BE THE BOSS
- HRO0023 KEEPING THE GOOD ONES
- HRO0024 LET'S GET HONEST ABOUT SEXUAL HARRASSMENT
- HRO0025 LINGUISTIC PROFILING
- HRO0026 LIONESS WOMEN IN THE MILITARY
- HR00027 MANAGING FOUR GENERATIONS IN THE WORKPLACE
- HRO0028 OFFICE SAFETY IT'S A JUNGLE IN THERE
- HRO0029 PAINLESS PERFORMANCE IMPROVEMENT
- HRO0031 SOLVING CONFLICT FOR MANAGERS, SUPERVISORS, AND TEAM LEADERS

THE 10 COMMANDMENTS OF OF COMMUNICATION WITH PEOPLE WITH

- HRO0032 DISABILITIES
- HRO0033 THE ABC'S OF DISCRIMINATION
- HRO034 THE BASICS OF HOW TO PLAN, WRITE, & GIVE A WINNING PRESENTATION
- HRO0035 THE BORINQUENEERS DOCUMENTARY PERTO RICAN 65TH INFANTRY REGIMENT
- HRO0036 THE FRONT OF THE CLASS LEARNING TO LEAD
- HRO0037 THE KEYS TO EFFECTIVE SUPERVISION
- HRO0038 MAKE INJUSTICE VISIBLE

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- Catalog # <u>Title/Description</u>
- HRO0039 THE SID STORY
- HRO0040 EVELYN WOOD READING DYNAMICS SPEED READING PROGRAM
- HRO0041 TIME MANAGEMENT GET THE MOST OUT OF YOUR TIME
- HRO0042 WORKPLACE VIOLENCE THE CALM BEFORE THE STORM
- HRO0043 YOU'RE NOT LISTENING
- HRO0044 SELF DISCIPLINE & EMOTIONAL CONTROL (AUDIO CD)
- HRO0045 SELF-ESTEEM & PEAK PERFORMANCE (AUDIO CD)
- HRO0046 RELATIONSHIP STRATEGIES INSTANT RAPPORT (AUDIO CD)
- HRO0047 COMPLIANCE AND DIVERSITY (AUDIO CD)
- HRO0048 COMMUNICATING DIVERSITY (AUDIO CD)
- HRO0049 FORKLIFT OPERATION SAFETY TRAINING (W/TRAINING MATERIALS)
- HRO0050 A PEACOCK IN THE LAND OF PENGUINS (WTRAINING MATERIALS)
- HRO0051 AFTER ALL, YOU'RE THE SUPERVISOR (W/TRAINING MATERIALS)
- HRO0052 LEADERS OF CHARACTER (W/TRAINING MATERIALS)
- HRO0053 ETHICS FOR EVERYONE (W/TRAINING MATERIALS)
- HRO0054 PEER TODAY, BOSS TOMORROW (W/TRAINING MATERIALS)
- HRO0055 BE S.A.F.E., NOT SORRY
- A.C.E. IT, HOW TO SOLVE TOUGH WORKPLACE PROBLEMS (W/TRAINING HRO0056 MATERIALS)
- HRO0057 THE BEAR ESSENTIALS OF BUSINESS

<u>Catalog #</u>	Title/Description	<u>W/BOOK</u>
HRO0058	THE BASICS OF BUSINESS ETIQUETTE	
HRO0059	WINNING TELEPHONE TIPS	$\checkmark$
HRO0060	LISTEN AND WIN	
HRO0061	SUCCEED BY LISTENING	
HRO0062	THE POWER OF ATTITUDE	
HRO0063	HOW TO DEVELOP EFFECTIVE COMMUNICATION SKILLS	
HRO0064	SUCCEED BY COACHING - COACHING SKILLS FOR SUPERVISORS	$\checkmark$
HRO0065	HOW TO DEAL WITH CULTURAL DIVERSITY IN THE WORKPLACE	
HRO0066	HOW TO HANDLE DIFFICULT PEOPLE VOL 1: THE DIFFERENCES IN PEOPLE	$\checkmark$
HRO0067	MANAGING CONFLICT AT WORK	$\checkmark$
HRO0068	HOW TO MAKE WINNING PRESENTATIONS	$\checkmark$
HRO0069	HOW TO HOLD SUCCESSFUL MEETINGS	$\checkmark$
HRO0070	HIRING THE BEST	$\checkmark$
HRO0071	HOW TO SUPERVISE PEOPLE	$\checkmark$
HRO0072	THE BASICS TO IMPROVE YOUR MEMORY	
HRO0073	HOW TO GET THINGS DONE	
HRO0074	OVERCOMING STRESS AT WORK	
HRO0075	THE NEW SUPERVISOR: SKILLS FOR SUCCESS	$\checkmark$
HRO0076	HOW TO ACHIEVE ULTIMATE SUCCESS	$\checkmark$

<u>Catalog #</u>	Title/Description	<u>W/BOOK</u>
HRO0077	NEGOTIATING FOR BUSINESS RESULTS	$\checkmark$
HRO0078	WRITING FOR BUSINESS RESULTS	
HRO0079	50 WAYS TO KEEP YOUR CUSTOMERS	$\checkmark$
HRO0080	WINNING CUSTOMERS LOYALTY - EXCEED CUSTOMER EXPECTATIONS	$\checkmark$
HRO0081	THE BASICS OF PROFITABLE CUSTOMER SERVICE	$\checkmark$
HRO0082	THE POWER OF CUSTOMER SERVICE	$\checkmark$
HRO0083	MANAGE YOUR TIME BETTER	$\checkmark$
HRO0084	THE WRITE STUFF	
HRO0085	EFFECTIVE PERFORMANCE MANAGEMENT	$\checkmark$
HRO0086	MEETING MANAGEMENT FOR BETTER COMMUNICATION	
HRO0087	HOW TO SET AND REALLY ACHIEVE YOUR GOALS	$\checkmark$
HRO0088	FEEDBACK SKILLS FOR SUPERVISORS	$\checkmark$
HRO0089	HOW TO HANDLE DIFFICULT PEOPLE VOL. 2	$\checkmark$
HRO0090	HOW TO HANDLE DIFFICULT PEOPLE VOL. 3	$\checkmark$
HRO 0091	COMMUNICATION SKILLS THAT BUILD WINNING RELATIONSHIPS	$\checkmark$
HRO0092	USE THE TELEPHONE THE RIGHT WAY	$\checkmark$
HRO0093	TELEPHONE SKILLS AT WORK	$\checkmark$
HRO0094	WINNING CUSTOMER LOYALTY: ELIMINATE CUSTOMER TURNOFFS	$\checkmark$
HRO0095	PREVENT SEXUAL HARASSMENT IN THE WORKPLACE	
HRO0096	EFFECTIVE PERFORMANCE MANAGEMENT	$\checkmark$

<u>Catalog #</u>	Title/Description	<u>W/BOOK</u>
HRO0097	NEGOTIATING FOR BUSINESS RESULTS	$\checkmark$
HRO0098	HOW TO HOLD SUCCESSFUL MEETINGS	$\checkmark$
HRO0099	SEXUAL HARASSMENT IN THE WORKPLACE MANAGERS VERSION	
HRO0100	SEXUAL HARASSMENT IN THE WORKPLACE 2ND EDITION	
HRO0101	PRIORITIES FOR LIFE - LEADERSHIP	
HRO0102	UNDER SUSPICION (ABC NEWS)	
HRO0103	THE UGLY TRUTH (ABC NEWS)	
HRO0104	MAN TO MAN (ABC NEWS)	
HRO0105	THE FAIRER SEX (ABC NEWS)	
HRO0106	AGE AND ATTITUDES (ABC NEWS)	
HRO0107	FISCAL LAW COURSE 2011	
HRO0108	EQUAL OPPORTUNITY REPRESENTATIVE TRAINING	
HRO0109	GENERATIONS IN THE WORKPLACE	$\checkmark$
HRO0110	STATE EO PRESENTATION	
HRO0111	EQUAL EMPLOYMENT OPPORTUNITY	
HRO0112	ALTERNATE DISPUTE RESOLUTION	
HRO0113	ALTERNATE DISPUTE RESOLUTION AWARENESS	
HRO0114	ALTENRATE DISPUTE RESOLUTION MEDIATION	
HRO0115	WOMEN IN COMBAT - ONE BROADCASTER'S STORY	
HRO0116	NO GREATER HERITAGE	

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- Catalog # <u>Title/Description</u>
- HRO0117 THE WARRIOR SPIRIT OF THE PAST SERVING WOMEN VETERANS OF TODAY
- HRO0118 VEILS 1 / EO / POSH CD #1
- HRO0119 VEILS 1 EO / POSH CD #2
- HR00120 INTRO TO RESOURCE MANAGEMENT

MANAGING EMPLOYEES WITH MENTAL DISORDERS, UNIQUE CHALLENGES, BEST HR00121 PRACTICES

- HRO0122 IT'S OKAY TO BE THE BOSS
- HRO0123 LISTEN AND WIN
- HR00124 EFFECTIVE TEAMWORK